

ACCESS CARD REQUEST FORM

APPLICATION PROCESS

We are in the process of upgrading our access control system, and are moving away from garage remotes, in favour of a numberplate recognition system. Starting from September 2024, this will enable the garage doors to open as your car approaches them; If the number plate has been recorded in the security system. Vehicles that are not registered in the security system will be required to use an access card (fob) for entry/exit and will be subject to periodic audit to ensure that only authorised residents and their guests are parking in the building.

To access your floor and common areas of the building you will still require a security access card (fob). New fobs will be allocated in August, 2024, based on the number of fobs you currently hold.

Residents requiring an additional or replacement building access fob must complete this form, attach agent approval (if required) and email the form to building management at management@mclarenapartments.com.au.

Building Management will confirm receipt of the application and confirm your identify vs the resident register, and then arrange your additional card in accordance with the following procedures:

Access Cards

- 1) For additional access cards you must submit this completed form to building management who will authorise the application.
- 2) For replacement access cards, for lost or stolen fobs, you must complete step 1 (above) and notify building management immediately so that the lost/stolen card can be deactivated in the security system.
- 3) You must then arrange payment to the Owner's Corporations Trust Account using following bank account details. The cost of a new access card is \$100. Please note cards cannot be released until payment has been confirmed:

Account Name: SP 47495

BSB: 182-222

Account No.: 236860482

Payment Reference: Please write 'Fob (Unit Number)'

- 4) Confirmation of payment must then be provided in the form of a payment receipt to Building Management who will then provide you with your card. Please note cards cannot be released until payment has been confirmed.

Alternatively Building Management will wait for receipt of payment from the Strata Manager (**Body Corporate Services**).

The cost of a new access card is \$100. Please note cards cannot be released until payment has been confirmed.

CONDITIONS

- RESIDENTS REQUIRING ADDITIONAL ACCESS CARDS MUST COMPLETE THIS FORM IN FULL PROVIDING ALL ACCOMPANYING INFORMATION AND PAY THE FEE (IF APPLICABLE) PRIOR TO THE CARD BEING ISSUED.
- ACCESS CARDS ISSUED HAVE A 12 MONTH WARRANTY, IF A CARD IS FOUND TO BE FAULTY WITHIN THIS TIME MANAGEMENT WILL REPLACE FOR FREE.
- RESIDENTS MUST HAVE THEIR DETAILS REGISTERED WITH BUILDING MANAGEMENT TO OBTAIN NEW OR REPLACEMENT CARDS.
- TENANTS MUST HAVE AN AUTHORISATION LETTER OR EMAIL FROM THEIR MANAGING AGENT TO OBTAIN ADDITIONAL CARDS.
- IN THE INTEREST OF SECURITY AND TO PREVENT OVERCROWDING RESIDENTS ARE RESTRICTED IN THE NUMBER OF CARDS THEY ARE ALLOWED IN ACCORDANCE WITH THE BY- LAWS. RESIDENTS MAY ALSO BE REQUIRED TO HAVE ALL THEIR CARDS AUDITED PRIOR TO OBTAINING ADDITIONAL CARDS. YOU MAY NOT BE PROVIDED YOUR ACCESS CARD UNTIL THIS AUDIT IS COMPLETE.
- IF YOUR ACCESS CARD IS LOST OR STOLEN YOU WILL NOTIFY BUILDING MANAGEMENT IMMEDIATELY SO THAT THE CARD CAN BE CANCELLED.

IF YOUR CAR MAKE, MODEL OR NUMBERPLATE CHANGES YOU WILL NOTIFY BUILDING MANAGEMENT IMMEDIATELY SO THAT ATHE SECURITY SYSTEM CAN BE UPDATED.

McLaren Apartments

STRATA PLAN 47495
37-39 McLaren Street, North Sydney NSW 2060
P: 02 7208 9156
E: management@mclarenapartments.com.au

DATE:	APARTMENT NO:	BUILDING:
NAME:	CONTACT NO:	EMAIL:
No. Access cards requested: Is this a new or replacement card?		
If a replacement card, what happened to your previous card? <small>(Please note: If your card has been lost you must bring to the office all cards issued so that the lost card can be identified and cancelled)</small>		
If a new card, please state the reason for requiring an additional device? <small>(Please note: There are restrictions on the number of access cards available to residents (2xBed/Agent/Office/Spare))</small>		
Are you the owner of the property or tenant?		
If tenant, please provide your agents details: <small>(Please note: Tenants requesting an additional access card must provide an email from their managing agent authorising the additional card)</small>		
If tenant, has your agent provided an authorisation email or letter?		
Resident Agreement: By ticking this box <input type="checkbox"/> , I _____ confirm that I am a current resident/owner/agent and agree to the conditions outlined above.		
Staff Only		
<ol style="list-style-type: none">1) Create task in BMS, assign to Access Card Request under the apartment number.2) Confirm identity of applicant. Resident must be registered in system. Add confirmation note to task.3) Confirm agent authority if tenant for new cards only. Add confirmation note to task.4) Check card issued is within limits. Add confirmation note to task.5) Audit or cancel lost cards. Add confirmation note to task.6) Email Strata Manager copy of application form for accounts reconciliation. Add confirmation note to task.7) Confirm payment of access card. Add confirmation note to task.8) Update access card register. Add confirmation note to task.9) Provide resident with new access card. Add confirmation note to task.10) Close task.		